

Customer Information

- Creran Marine's core business has evolved around a seasonal basic service for the lifting and storing of boats in our yard. We do not consider ourselves to be a Marina and therefore do not provide all the services associated with a Marina.
- Lift out / launching only takes place on weekdays. For a charge of £30 we can take your boat from the hoist and put it on a mooring for you in order that it is ready for you when you arrive, the reverse applies when lifting out.
- The purpose of our pontoon is for customers to gain access to/from their vessels via tender or to come alongside to load/unload during the season. Vessels should not be tied alongside overnight or left unattended for long periods on the pontoon in case of drying out at low tide.
- We do not provide a storage area for tenders during winter storage months. We strongly advise tenders are deflated and taken home for safe storage during this time.
- There is a skip located beside the office, please contact us for the code. There is a specialist tank for the disposal of waste oil situated alongside the electrical container on the west side of the yard.
- Overnight stays onboard customer boats ashore are limited to 3 nights.
- We can safely dispose of batteries free of charge.
- The gates at the top end of the access road to the yard are locked every evening. If you are late in leaving the yard, then please exit via the low road past the pontoon and chalets. As a general guide if there is a bollard in the middle of the road at the exit from the yard then this means that the gates are locked.
- The Chandlery / Office is not permanently manned, if you require assistance please call the telephone number on the door.
- For normal business please contact us between 8.00am and 4.00pm. Monday to Friday. We are available for emergency's out with normal working hours on the mobile number below.
- Mooring customers can use our secure tender and outboard store, please contact us for key safe location and code.
- Please do not park your car unattended within the boat yard. Mooring customers can use the car parks provided at the top of the pontoon/caravan area.
- Sails must be removed if your vessel is stored ashore.